Bharat Sanchar Bhawan, Room No. 210, Ph. 011-23322064 Fax: 011-23734052 भारत संचार निगम लिमिटेड (भारत सरकार का उपक्रम) BHARAT SANCHAR NIGAM LIMITED (A Govt. of India Enterprise)

No. 64-133/BB/Tariff/11-12/Pt.2

Dated 25-02-2013

To,

All CGMs (Telecom Circle/Metro Districts)

Sub: Clarification regarding revision in FMC and charges under annual/two years and three years payment options under unlimited broadband plans – reg.

Kindly refer R&C-CFA circular no. **58/12-13** dated 18-02-2013 regarding revision in fixed monthly charges and charges under annual/two years and three years payment options under various unlimited ADSL Postpaid Broadband Plans for <u>existing and new</u> ADSL postpaid broadband customers. Some field units have sought clarification regarding applicability of revised charges for the existing customers who are already under annual/two year/three year payment option before revision in tariff.

In this regard, it is clarified that "existing Broadband customers, who are already under Annual/Two year/three year payment option before revision in tariff, they may not be charged the revised tariff till the expiry of their current Annual/Two year/three year subscription."

All other terms and conditions shall remain unchanged.

This has the approval of competent authority.

(ANIL JAIN) Sr. GM (NWP-BB)

Copy for kind information to:

- (1) CMD/Dir (CFA)
- (2) GM (Finance-CFA)